



Apply now – Great opportunity!

| | |
|---------------------------|--|
| Role: | Customer Service Representative |
| Wage: | \$17.00/hour |
| Benefits: | YMCA Membership, 5 Paid Sick Days/Year, 6% Vacation Pay, Paid training Days |
| Hours: | Casual with the potential of part time shifts. Flexible scheduling. Hours of operations: 11a.m to 9pm Tues- Fri and 10-5:30pm weekends |
| Location: | Vanderhoof Aquatic Centre |
| About the Program: | Our experienced ambassadors and leaders are passionate about supporting individuals of all ages and abilities to meet their goals and thrive. They believe in putting people first with YMCA -Star Service and creating environments that are welcoming, caring, and fun through well-maintained, clean facilities and meaningful relationships. |

Responsibilities of this role:

- Fostering a culture of continuous improvement to delivering a 5-star customer service experience
- Detail oriented, self-starter and organized.
- Excellent communication skills.
- Excellent time management and teamwork abilities.
- Occasional participation in Y community events
- Maintaining a clean facility

Qualifications:

- A combination of experience and training related to customer service.
- Strong communication skills, both spoken and written.
- Three professional references
- Satisfactory Criminal Record Check and clear vulnerable sector search.

To apply: Send a short cover letter and resume to
Sara Lungtoo,
Centre Manager- Vanderhoof Aquatic Centre and Integr Community Centre.
sara.lungtoo@bc.ymca.ca

The YMCA thanks all those interested in this position. Only those selected for an interview will be contacted.